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Attorney's Docket No. 42390.P9943

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of:

Chapple, et al.

Application No.: 09/848,998

Filed: May 4, 2001

For: METHOD AND APPARATUS  
FOR GATHERING QUEUE  
PERFORMANCE DATA

Examiner: Not Yet Assigned

Art Unit: 2816

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Sir:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with copies of the documents cited on that form. It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Assistant Commissioner for Patents, Washington, D. C. 20231 on October 16, 2002.

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Carrie Boccaccini

(Typed or printed name of person mailing correspondence)

*Carrie Boccaccini*

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Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

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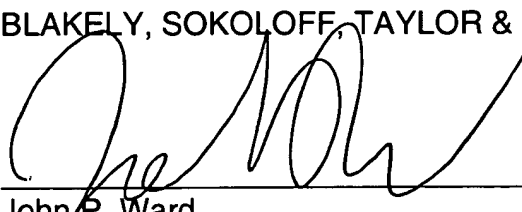
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If there are any additional charges, please charge Deposit Account No.  
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Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 10/16, 2002

  
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